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MEMORANDUM FOR THE PRESIDENT'S MANAGEMENT COUNCIL

FROM: John D. Graham, Ph.D. *JDG*

SUBJECT: Posting of Information Quality Correction Requests and Responses

We have now completed the initial year of implementation of the Information Quality Law. At the request of the Congress, OMB has prepared a summary of first-year experiences under the new law (see <http://www.whitehouse.gov/omb/infoereg/infopoltech.html#iq>). We appreciate the hard work by agencies to establish workable processes for responding to public requests for correction of erroneous information. As OMB's report reveals, this law has proven to be less onerous than some observers had expected.

In the course of preparing the recent Report to Congress on Information Quality, OMB noticed that Federal agencies have inconsistent practices regarding the public availability of correspondence regarding information quality correction requests. This is not an urgent problem for FY 2003; OMB's Report to Congress includes a publicly-available appendix with summary information about each FY 2003 correction request and its status.

Beginning with FY 2004 requests, OMB is instructing each Federal agency to post its information quality correction requests on publicly-available web pages. The specific information to be disclosed, which is described in OMB's recent Report to Congress, includes a copy of each correction request, the agency's formal response(s), and any communications regarding appeals. In addition, we recommend that for each request the agency provide a few sentences describing the request and any subsequent responses. We expect each agency to disclose this information by December 1 of this year. Eventually, we hope that agencies will post FY03 information quality correspondence as well. Agencies also need to establish processes for updating their information quality web pages on a regular basis.

Please share this instruction with personnel in your agency with responsibility for information quality. Should you have any questions, OIRA staff will be pleased to work with you. Thank you for your continued cooperation as we work together to improve implementation of the Information Quality Law.