Delivering a More Responsive, Agile, and Efficient Government

The Budget continues to support the Administration’s work to modernize Government for the 21st Century. Taxpayers expect their Federal Government to deliver citizen services in an effective and cost-efficient manner. Doing so requires a skilled workforce with timely access to relevant market information, business intelligence, and related data. Through the Budget and the President’s Management Agenda (PMA), the Administration will continue to build toward a long-term vision of a Government that is responsive to the needs of the people it serves, agile in delivering on its mission, and responsible in its stewardship of taxpayer dollars.

Improving Efficiencies in Government
The Budget advances a number of initiatives that improve Government efficiency.

- **Aligns Federal Compensation with the Private Sector.** To align Federal compensation with leading private sector practices, the Budget proposes to: increase employee contributions to the Federal Employees Retirement System (FERS) such that the employee and employer would each pay half the normal cost; eliminate the FERS Cost-of-Living Adjustment (COLA) and reduce the Civil Service Retirement System COLA; eliminate the Special Retirement Supplement; change the retirement calculation from High-3 years to High-5 years; and reduce the G Fund interest rate.

- **Saves Money with Category Management.** The Administration has reduced duplicative contracts by 26 percent, increased contract dollars to small businesses, created opportunities for new entrants, avoided costs of $27 billion, and is on track to achieve $36 billion in savings by the end of 2020. The Budget includes resources to further support statutory and regulatory changes to leverage procurement data more strategically and reduce expensive friction in acquisitions.

- **Makes it Leaner and More Efficient.** The Budget proposes elimination or modification of more than 500 outdated or duplicative plans and reports. Agencies have implemented more than 100 initiatives to reduce administrative burden and put more resources towards agency missions, driving billions of dollars in realized and anticipated savings and shifting to higher-value work.

- **Streamlines Review and Permitting for Major Infrastructure Projects.** The Administration has instituted a new approach for the environmental review and permitting process for major infrastructure projects that has resulted in more than $1 billion in savings through avoided permitting delays.

- **Saves Taxpayer Time and Money with Shared Support Services.** The Administration has established a new model that delivers more value to American taxpayers by identifying, planning, and operating Government-wide shared services.

- **Manages Real Property Efficiently.** The Administration has prioritized optimizing the Federal real property portfolio to achieve the mission while minimizing cost.

- **Reorganizes Government.** The Administration has made tangible progress on its bold reform and reorganization plan from June 2018, including the successful transfer of the background investigation mission from the Office of Personnel Management to the Department of Defense, which has already
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cut the investigation backlog by over 64 percent. The Budget builds on this success by proposing to transfer the United States Secret Service from the Department of Homeland Security to the Department of the Treasury in order to enhance counterfeit and cybercrime investigations.

- **Prevents Improper Payments.** Preventing improper payments that result in a monetary loss is a high priority for the Administration. The Budget details a suite of proposals that would save $182 billion over 10 years, if enacted.

Developing a More Responsive Government

The Budget continues to build toward a Government that is responsive to the needs of the American people.

- **Improves Customer Experience.** The Administration is pushing Federal programs to view their work from the perspective and experience of the customer. This year, for the first time, Federal agencies have publicly shared their plans to improve the way they serve their customers, increasing the transparency and accountability of 25 of the largest public-facing services.

- **Accelerates Modernization within Government.** The Technology Modernization Fund Board has continued to award millions of dollars to initiatives that accelerate modernization across Government while demonstrating efficient management of taxpayer resources.

- **Moves Government Closer to the People it Serves.** The Administration successfully relocated the headquarters of the Bureau of Land Management (BLM) to Grand Junction, Colorado, where leadership will be closer to the 245 million acres of BLM-managed land in the 11 Western States and Alaska.

- **Leverages Data as a Strategic Asset.** The Administration released the Federal Data Strategy 2020 Action Plan, a significant milestone in the effort to create a coordinated approach to Federal data use and management that serves the public.

Increasing Agility for a More Modern Government

The PMA continues to lay the groundwork for a Government that is more agile in delivering on its mission.

- **Addresses the Federal Cybersecurity Shortage.** A cyber reskilling pilot program offered Federal employees hands-on training in cybersecurity, one of the fastest growing fields in the Nation and critical to protecting Government data from bad actors.

- **Secures the National Supply Chain.** The Administration has established the Federal Acquisition Security Council to safeguard information and communication technology from emerging threats and support the need to establish acquisition standards with respect to supply chain risk management.

- **Promotes Results-Oriented Accountability for Grants.** The PMA supports new standard data elements that set the stage for future grants management shared solutions and policies to reduce administrative burden, promote transparency, and increase return on taxpayer investment.